



## US cities use tech and data to address homelessness

- 1) What is a by-name list?
- 2) What is the goal of this project?
- 3) What problem do some communities face in addressing homelessness?



## US cities use tech and data to address homelessness

- 1) What is a by-name list?
- 2) What is the goal of this project?
- 3) What problem do some communities face in addressing homelessness?

“But it's pretty traumatic to have to retell your story over and over and over again.” Elijah Wood is a \_\_\_\_\_ homeless person who now works for a Seattle-based homeless service agency. Every time he \_\_\_\_\_ help, he had to tell his story because service providers didn't know who he was or what he needed. But that's changing. The King County Regional Homeless Authority is working with Microsoft and other technology firms to develop a so-called “by-name list,” a database that \_\_\_\_\_ individuals and their information. It's a new method adopted by other cities to bring light to what is often an \_\_\_\_\_ issue

By using and analyzing data, \_\_\_\_\_ say, cities may better address homelessness. “All of that information that somebody's had in contact, you know, with providers, can be accessed in real time to have more of a continuum of care that leads to more effective \_\_\_\_\_

” Under the system, when a person seeks services, such as at a homeless shelter , their name, date of birth, as well as medical, health , and other personal information, will travel with them. “If a person experiencing homelessness decides to allow their health \_\_\_\_\_ to be attached to their name on the by-name list, they can allow, like, a doctor to see those health records.” One goal of the project is to give cities and organizations insight into the homeless population. “It's important to see the \_\_\_\_\_ over time, because the population is changing, circumstances and the environment changes.” But even with data and \_\_\_\_\_, some communities don't have the money needed to address homelessness, he says: “The fundamental problem is we don't have sufficient resources for the people who are on a by-name list, or any other list.” In the coming months, people working on the by-name list here say they will strive to build trust with homeless people as they collect their information.

[<https://www.streamenglish.com/#/videos/2486>]